

eClinic SMSC

For Veterinary Clinics Using Cornerstone

User Guide

Windows Version 3.3.14

01.06.09



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eClinic SMSC For Veterinary Clinics Using Cornerstone

eClinic SMSC (Secure Medical Services Client) for Veterinary Clinics, being fully integrated with the Cornerstone Clinical Management System, automatically exports pathology results into the Medical Notes of Patients in Cornerstone.

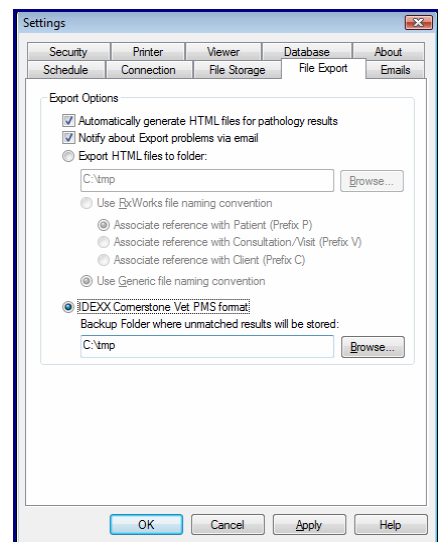
Following is a simple guide to the three major steps for operation of eClinic SMSC for Veterinary Clinics Using Cornerstone:

1. Activation Of Automation Of Results Into Cornerstone
2. How eClinic SMSC Matches Results For Exportation Into Cornerstone
3. Manual Processes For Exporting Results into Cornerstone Where Matching Not Possible.

Activating Cornerstone Integration

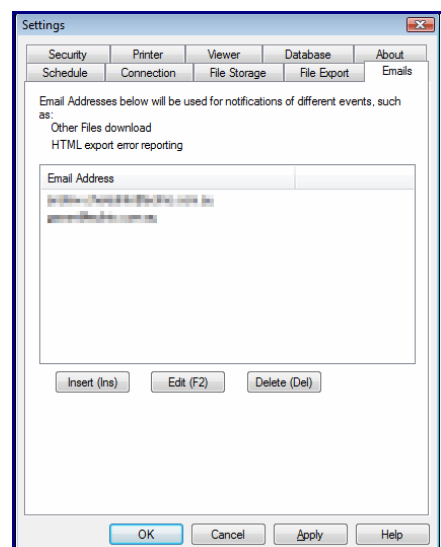
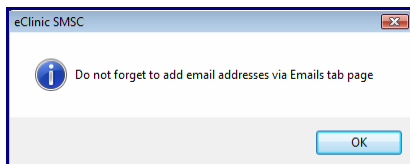
Activate the automatic exportation of pathology results into Cornerstone software by:

- Selecting '**Automatically generate HTML files for pathology results**' in eClinic SMSC '**Settings**' > '**File Export**'.
- Then selecting '**IDEXX Cornerstone Vet PMS format**'.



When selecting '**Notify about Export problem via email**' provide your email address in the '**Emails**' screen to enable notifications.

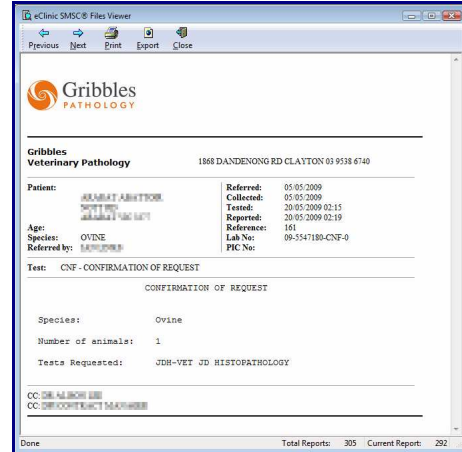
A pop-up reminder will appear.



How Integration Works

eClinic SMSC uses the following logic to export results to the Patient (in order of precedence):

1. The Patient **Reference** number – When the Cornerstone database Patient **Reference** number is specified in the pathology result, the result will be matched and stored in the Patient's records.
2. Followed by the **PIC No**
Or
3. Followed by the **Client** surname and **Patient** name .

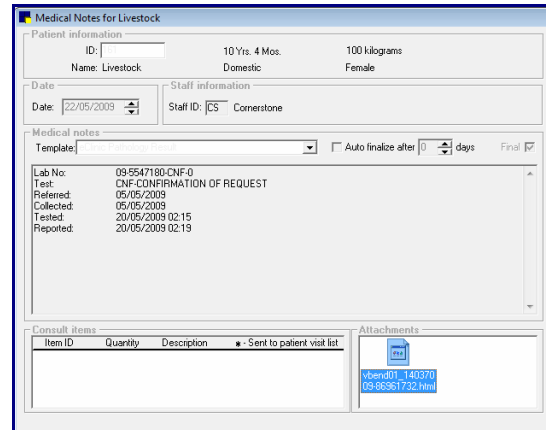
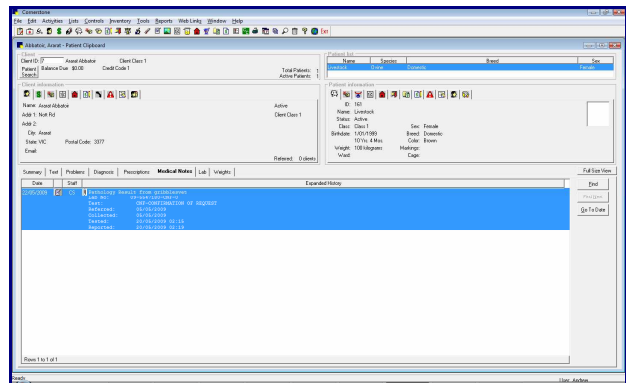


In this example, the results report would be exported to Cornerstone and matched against Patient **Reference: 161**.

Where result are not matched, they will be exported as HTML files to a **Backup Folder** (as specified in eClinic SMSC **Settings** > **File Export**).

The Veterinary Clinic will be notified by email of the Patient result(s) exception.

The Clinic can manually export the result(s) to Cornerstone using one of the methods detailed over page.



From: helpdesk@eclinic.com.au
 Sent: Wednesday, 17 June 2009 3:54 PM
 To: vet@eclinic.com.au
 Subject: eClinic: File Export Errors

This is an automated message from the eClinic SMSC software. There was an error in exporting the following Vet Result File(s) to your Cornerstone PMS:

Filename: foo.hl7
 Error: File failed to import because of foo

You can:

1. From the File Viewer in the eClinic SMSC software, re-export it to Cornerstone – Open the File Viewer, select the above result and click on the Export button located on the toolbar at the top of the window.
2. Export this result to an HTML file.

If you have any questions, please contact either eClinic Support 1300 66 99 61, your Laboratory or Cornerstone.

The User Guide for eClinic SMSC for Veterinary Clinics using Cornerstone can be found at:
<http://www.eclinic.com.au/manuals/eClinicSMSCCornerstone.pdf>

Exporting Results Manually

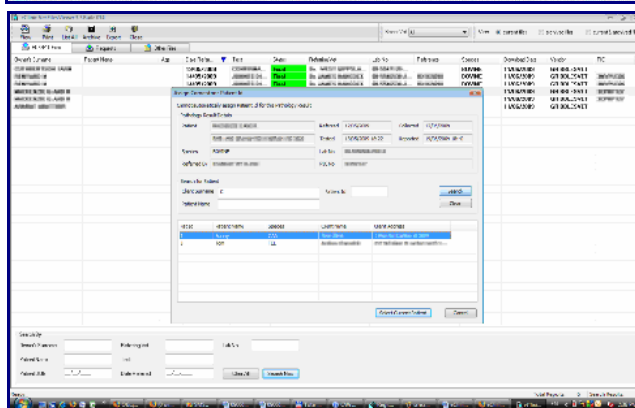
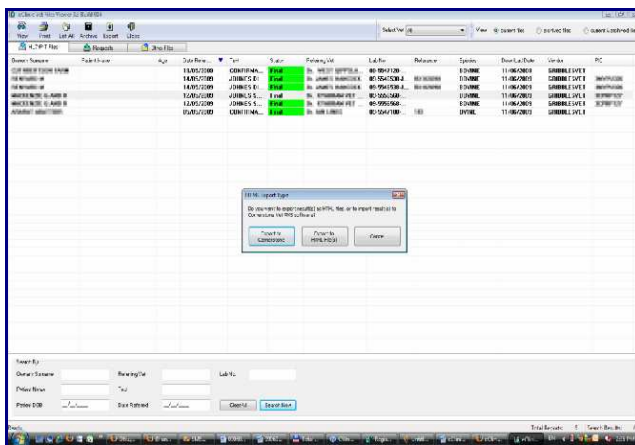
Via eClinic SMSC Vet Files Viewer

The preferred (and quicker) way to manually export results is via the eClinic SMSC Vet Files Viewer.

Simply open the eClinic SMSC Vet Files Viewer. Locate and highlight the result you wish to export to Cornerstone and click on the **'Export'** button on the top toolbar.

You will be presented with a choice to **'Export to Cornerstone'** or **'Export to HTML File(s)'**. Select the Cornerstone option.

eClinic SMSC will first try to export the result(s) using eClinic SMSC logic. If this has failed, eClinic SMSC will allow the Clinic Manager to nominate the Patient to whom the result(s) belongs.



Attaching Results

The second method for exporting results is to use Cornerstone to manually create a **Medical Note** entry and attach the result(s) to the note.

The Clinic Manager can identify the Patient in the Results Report stored in the **'Backup Folder'** (found in eClinic SMSC **'Settings'** > **'File Export'**), open the Patient in Cornerstone and manually import and attach the HTML results.

